



During the current Covid-19 Pandemic, delivery delays can occasionally occur.

Thanks for shopping at Calm Care Products Limited (<https://www.calmcareproducts.co.uk>).

If you are not entirely satisfied with your purchase, we're here to help.

Returns

You have Thirty (30) calendar days to return an item from the date you received it.

To be eligible for a return, your item:

- 1) must be unused and in the same condition that you received it;
- 2) must be in the original packaging;
- 3) needs to have the receipt or proof of purchase.

Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (or original method of payment).

You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Calm Care Products Limited

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Registered in England and Wales. Company Number: **12432064**
Managing Director: Steven McQueen



Shipping

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.

If you receive a refund, the cost of return shipping will be deducted from your refund.

Contact Us

If you have any questions on how to return your item to us, contact us.

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